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Internal Quality Assurance Cell (IQAC)

Report of Analysis of Students Satisfaction Survey

Session 2023-24

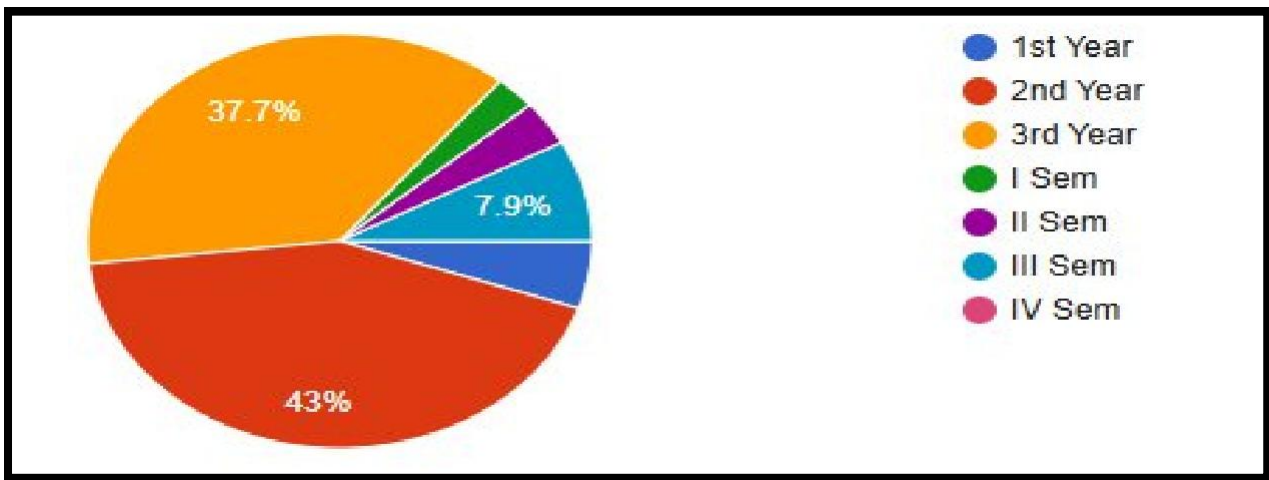
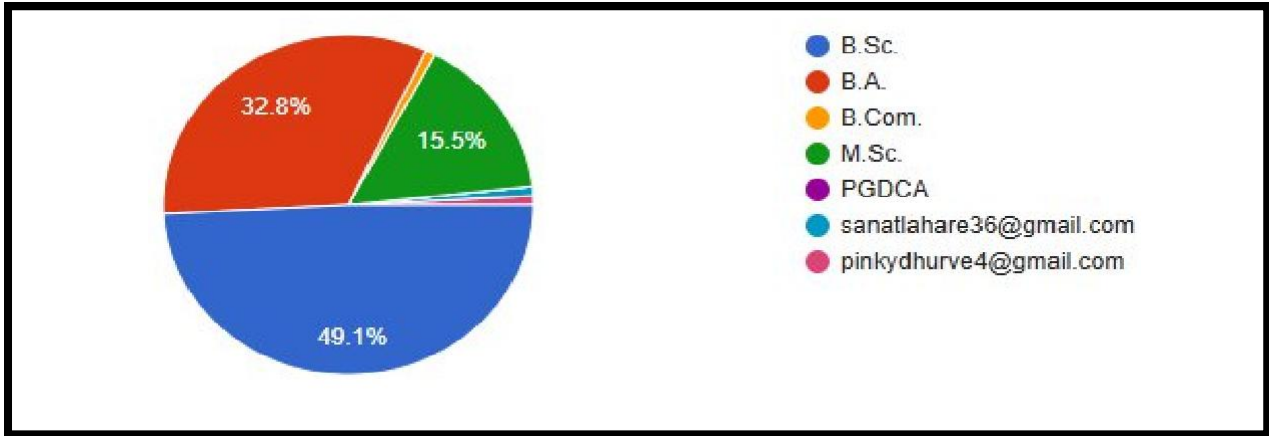
Introduction

Student Satisfaction Survey (SSS) is structured with 21 questions in Google form designed by the IQAC of Govt. Rajmata Vijaya Raje Sindhiya Kanya Mahavidyalaya, Kawardha, and administered among the students through online by sending-

https://docs.google.com/forms/d/e/1FAIpQLSeaZ1GMOeot4eGqJjMcft_80D2ag8PHF0D0nh4FpkUk9qLMw/viewform?usp=sf link in different whatsapp groups. Students can access the SSS 24/7 on any of their devices or Computer labs in the college. The thrust area of questions range from curriculum, Teaching - Learning process, Evaluation procedures emphasizing on the teaching methods and procedures adopted. These questions are scaled on a five-point scale. "0" is the least grade while 4 is the highest grade.

The last 21st question is an open end question eliciting the student's observation or suggestions for further enhancement of their satisfaction. During the year 2023-24, the SSS was conducted for all 4UG, 2 PG (Computer Science & Chemistry) and 1 PGDCA programs and analyzed by IQAC in coordination with Physics and commerce department. Preliminary Analysis on the SSS received as follows:

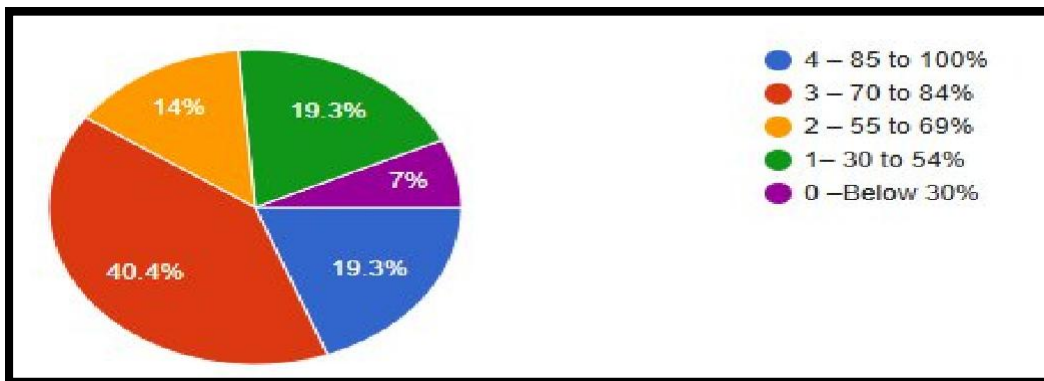
A total of 114 responses were collected of which 5.3 percent 1st year students, 43 percent 2nd year students 37.7 percent students from 3rd year participated, 2.6 percent from 1st sem students, 3.5 percent from IInd semester students and 7.9 percent from IIIrd semester students. Stream wise analysis projects that of the total 114 responses 50 percent submitted by science stream students, 33.3 percent by Arts stream students 0.9 percent by commerce stream students and 15.8 percent by M.Sc. chemistry stream students.



Analysis:

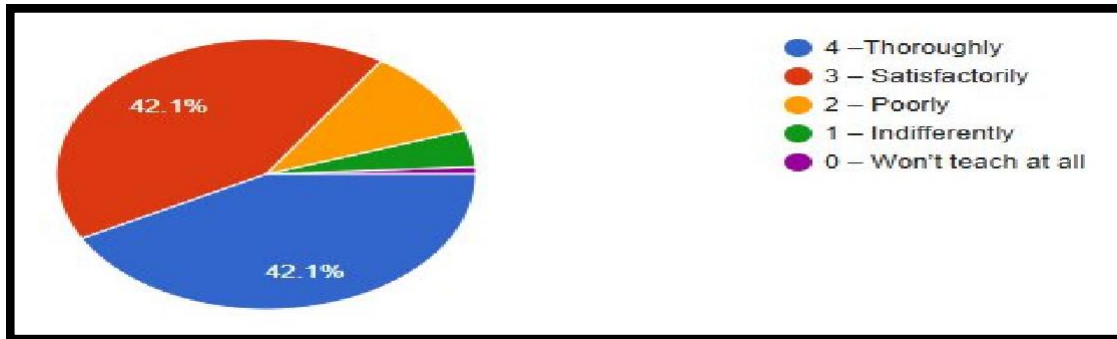
Q(1)-How much of the syllabus was covered in the class?

Analysis: 19.3 percent Students responded that 85-100 percent syllabus is covered, 40.4 percent Students responded that 70-84 percent syllabus is covered, 14 percent Students responded That 55-69 percent syllabus is covered, 19.3 percent Students responded that 30-54 percent syllabus is covered while 7 percent of the students responded that below 30 percent Syllabus is covered.



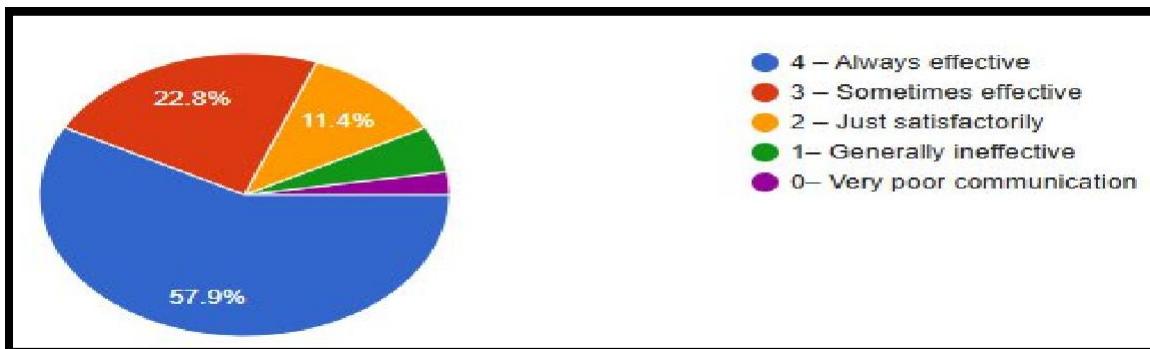
Q(2)-How well did the teachers prepare for the classes?

Analysis: 42.1 percent students responded thoroughly preparation for class by faculty, 42.1 percent Students responded satisfactory, 4.4 responded poor, 0.9 responded indifferently while none of the student expressed won't teach at all.



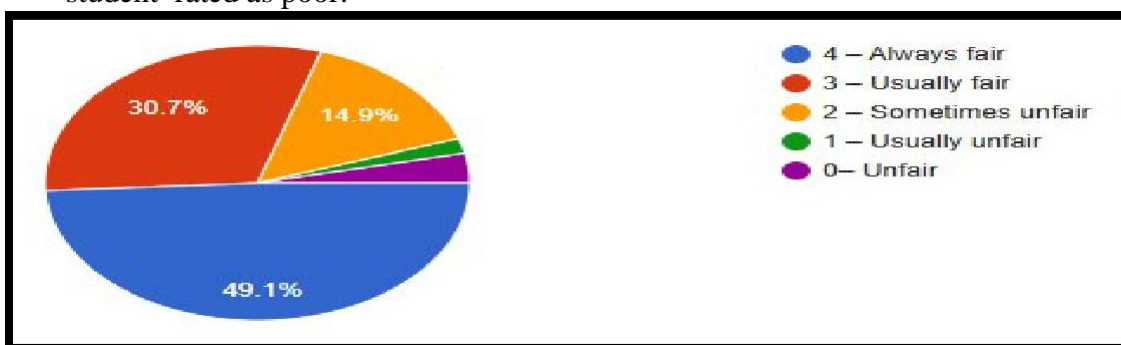
Q(3)-How well were the teachers able to communicate?

Analysis: 57.9 percent of students expressed that the teacher's communication was always effective, 22.8 percent felt sometimes teacher's communication ability was sometimes effective, 11.4 percent felt just satisfactorily, 5.3 percent felt generally ineffective while only 2.6 percent students felt that teacher's communication is very poor.



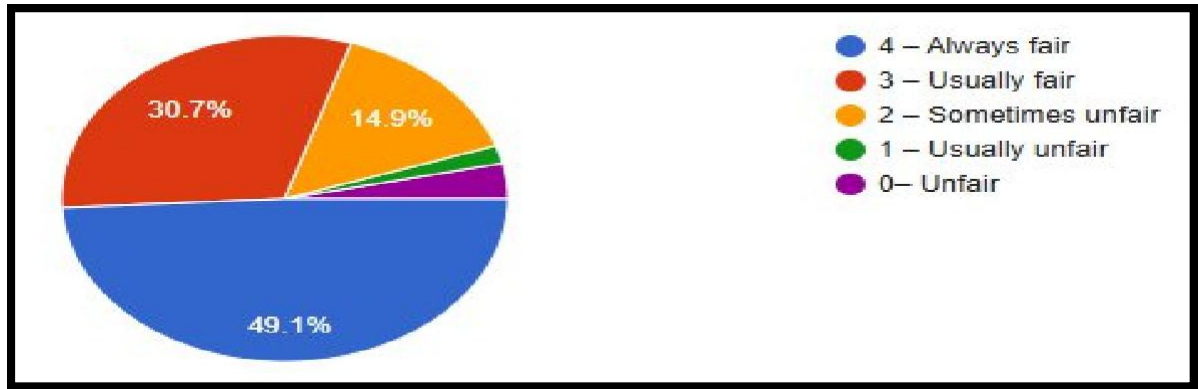
Q(4)-The teacher's approach to teaching can best be described as-

Analysis: 29.8 percent of the students rated excellent and 47.4 percent rated as very good, 19.3 percent of the students rated good, 2.6 percent of the students rated fair while 0.9 of the student rated as poor.



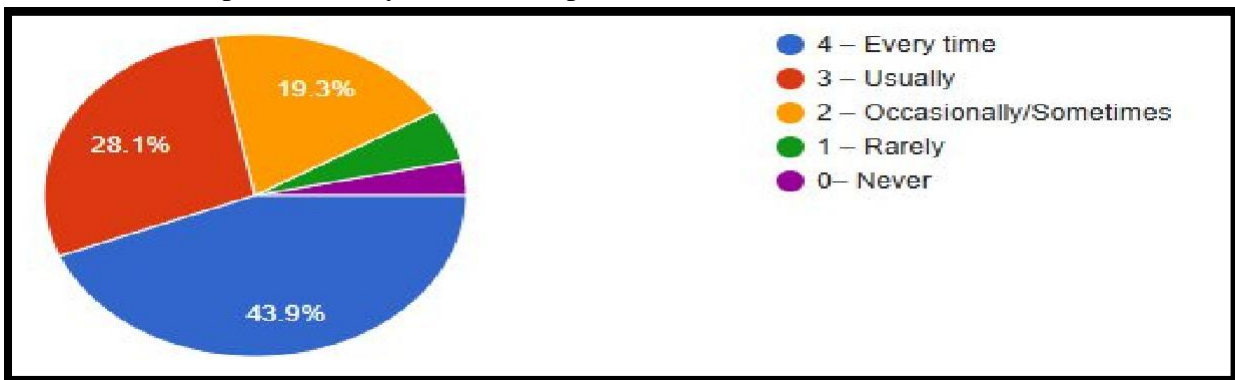
Q(5)- Fairness of the internal evaluation process by the teachers.

Analysis: 49.1percent of the students observed the internal evaluation as always fair, 30.7 percent as usually fair, 14.9 percent rated as unfair, 1.8 percent marke dusually unfair and 3.5 of the student felt unfair.



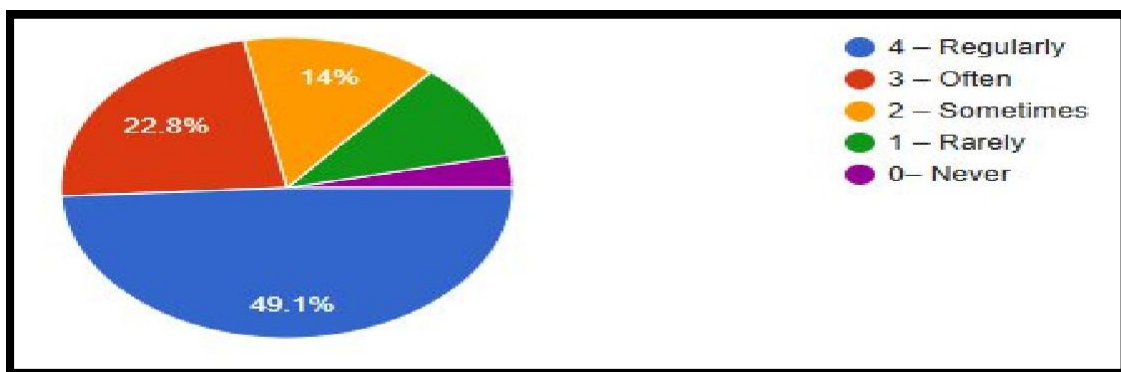
Q(6)-Was your performance in assignments discussed with you?

Analysis:43.9 per cent students expressed that Every time the assignment was conducted and their Performance was discussed. 28.1 percentexpressed usually , 19.3 expressed sometimes 5.3 expressed rarely while 3.5 expressed never.



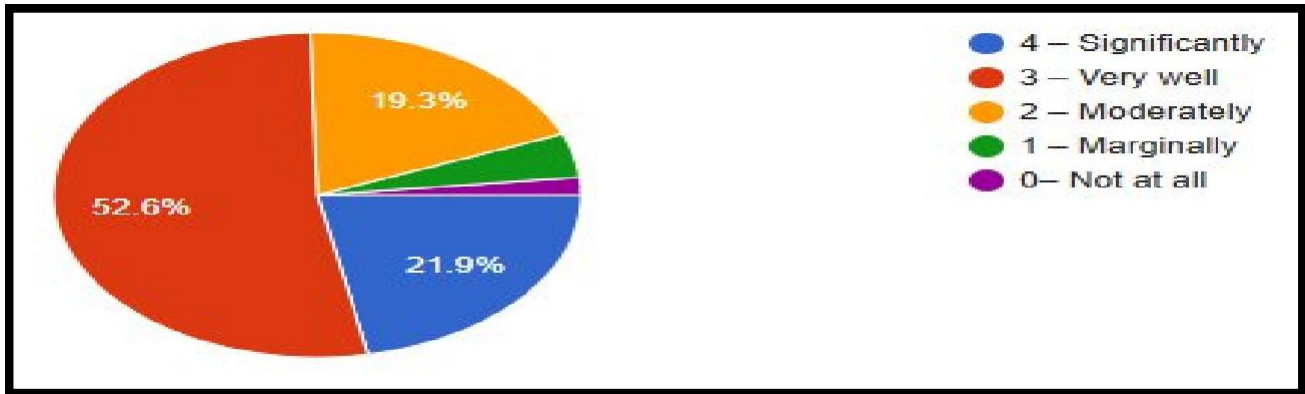
Q(7)- The institute takes active interest in promoting internship, student exchange, and field visit Opportunities for students.

Analysis: 49.1 percent students expressed that institute promotes internship ,student exchange, and field visit opportunities for students regularly, 22.8 percent expressed often 14 percent sometimes, 10.5 Percent expressed rarely while 3.5 expressed never.



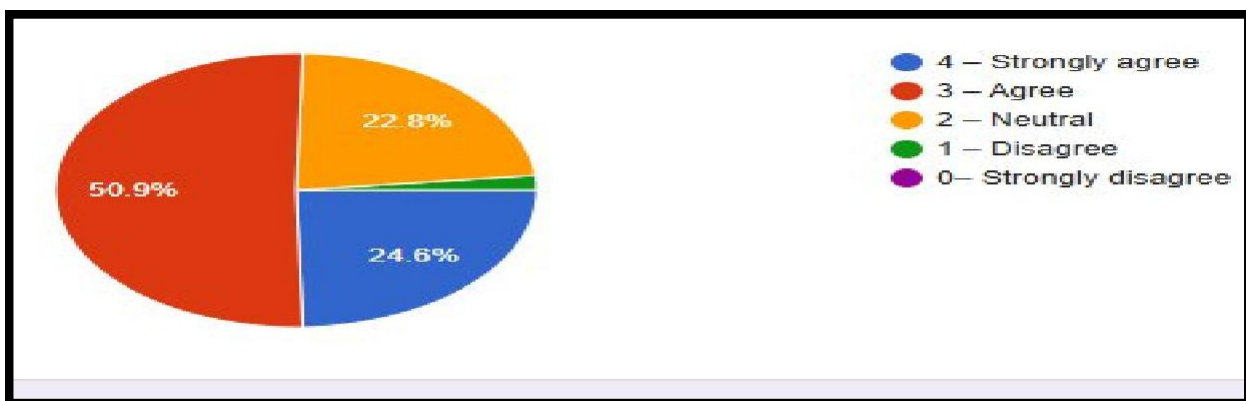
Q(8)-The teaching and mentoring process in your institution facilitates you in cognitive, social and Emotional growth.

Analysis: 21.9percentstudentsexpressedthatinstitute facilitates the above growth significantly, 52.6 felt it very well 19.3 percent marked it moderate 4.4 percent marked it marginally while 1.8 of the Students marked not at all.



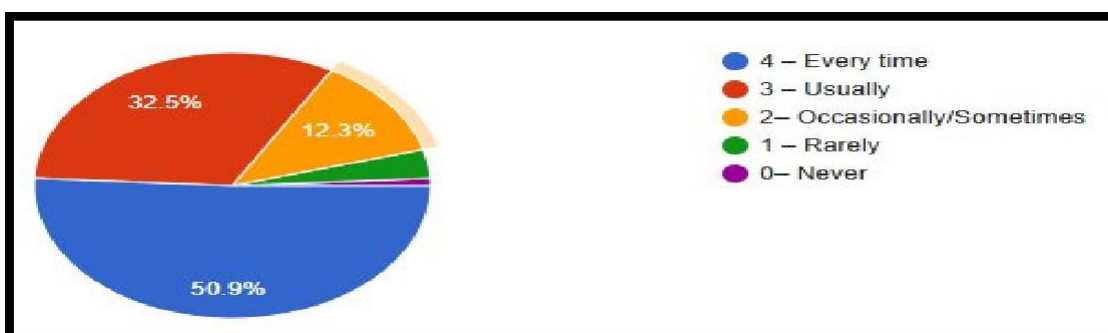
Q(9)- The institution provides multiple opportunities to learn and grow.

Analysis: 24.6 percent students expressed that institute provides multiple opportunities to learn and grow, 50.9 percent expressed agree , 22.8 percent marked it neutral 11.8 percent marked disagree while none of the student marked strongly disagree.



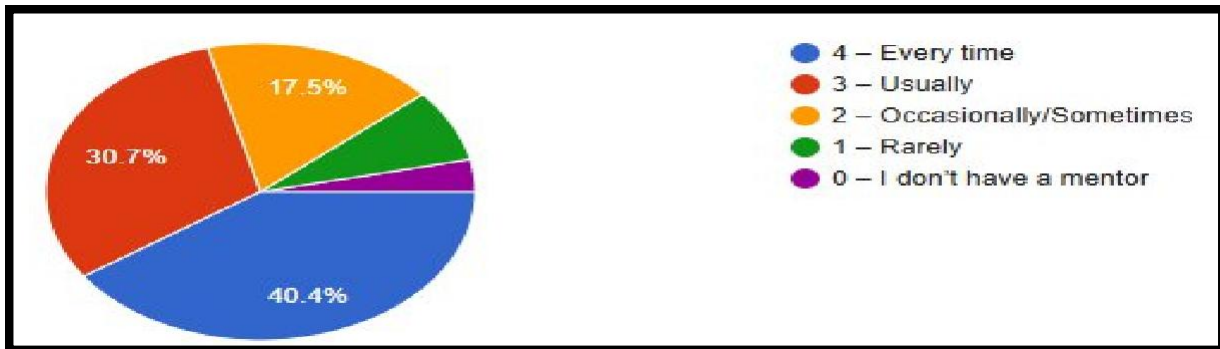
Q(10)- Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Analysis: 50.9 percent students expressed that every time the teacher provides information and 32.5 percent expressed usually , 12.3 percent students marked occasionally and 3.5 percent opted rarely and none of the students marked never.



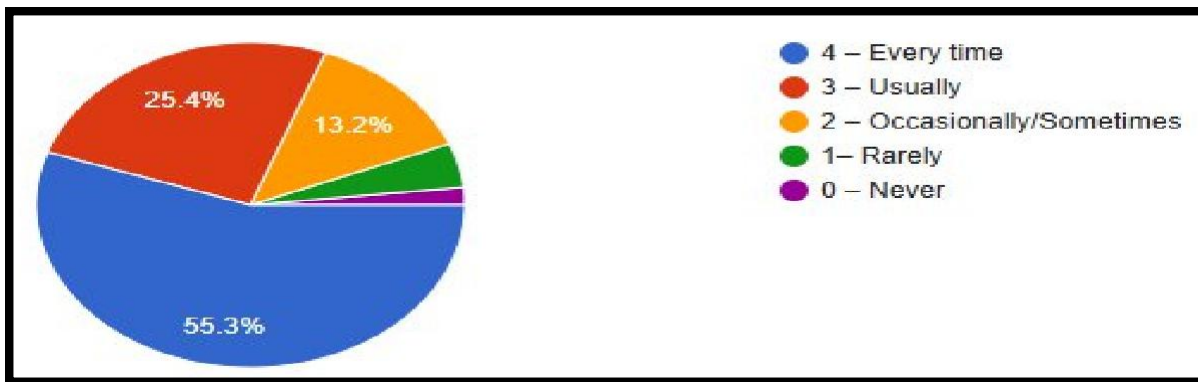
Q(11)-Your mentor does a necessary follow-up with an assigned task to you.

Analysis: 40.4 percent students expressed that every time the teacher does a necessary follow-up, 30.7 percent expressed usually, 17.5 percent students marked occasionally and 7.9 percent opted rarely and 3.5 marked that I do not have mentor.



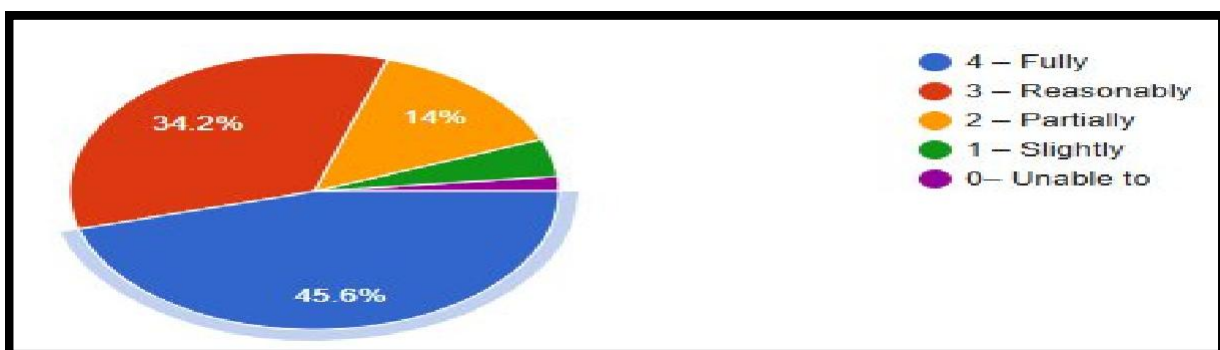
Q(12)-The teachers illustrate the concepts through examples and applications.

Analysis: 55.3 percent students expressed that every time the teacher illustrate the concepts through examples and applications, 25.4 percent expressed usually, 13.2 percent students opted occasionally and 4.4 percent marked rarely and 1.8 of them marked never.



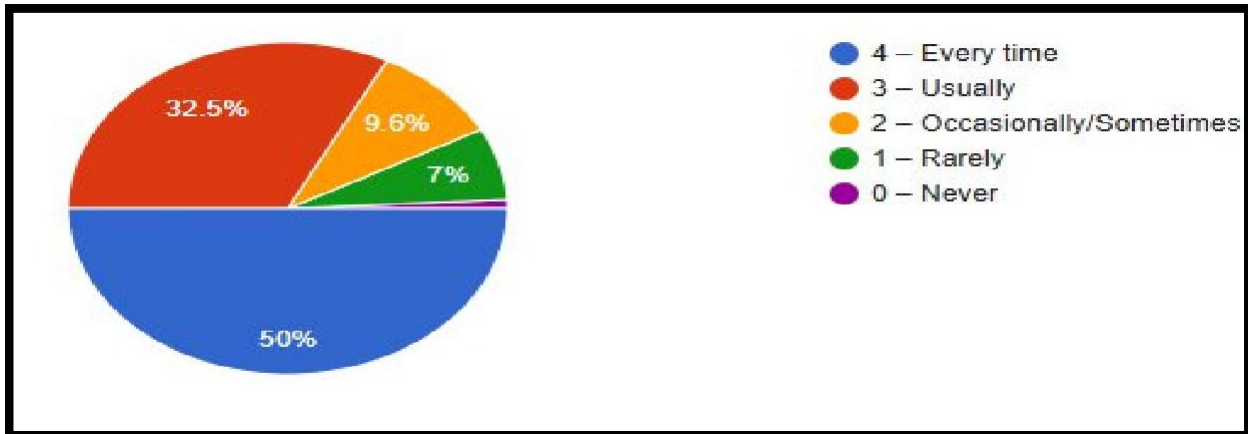
Q(13)-The teachers identify your strengths and encourage you with providing right level of challenges.

Analysis: 45.6 percent students expressed that the teachers identify their strengths fully and encourage them with providing right level of challenges, 34.2 percent marked reasonably, 14 percent marked Partially, 4.4 percent marked slightly and 1.8 percent were unable to say that teachers identify their strengths.



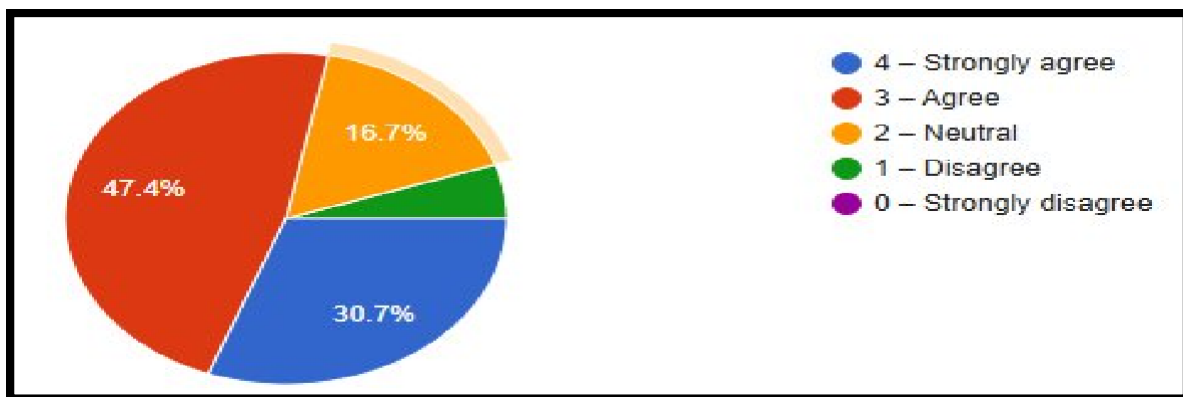
Q(14)-Teachers are able to identify your weaknesses and help you to overcome them.

Analysis: 50 percent students expressed that the teachers are able to identify their weaknesses and help them to overcome from it , 32.5 percent marked usually, 9.6 percent marked sometimes , 7 percent marked rarely and only 0.9 percent marked never.



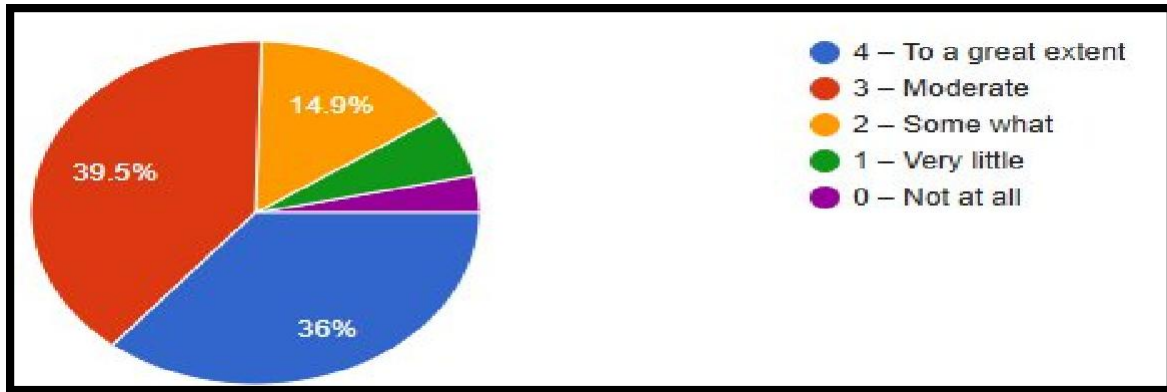
Q(15)-The institution makes effort to engage students in the monitoring ,review and continuous Quality improvement of the teaching learning process.

Analysis: 30.7 percent students expressed that the institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process, 47.4 percent marked Agree ,16.7 percent marked neutral ,3.5 percent marked disagree and none percent marked strongly disagree.



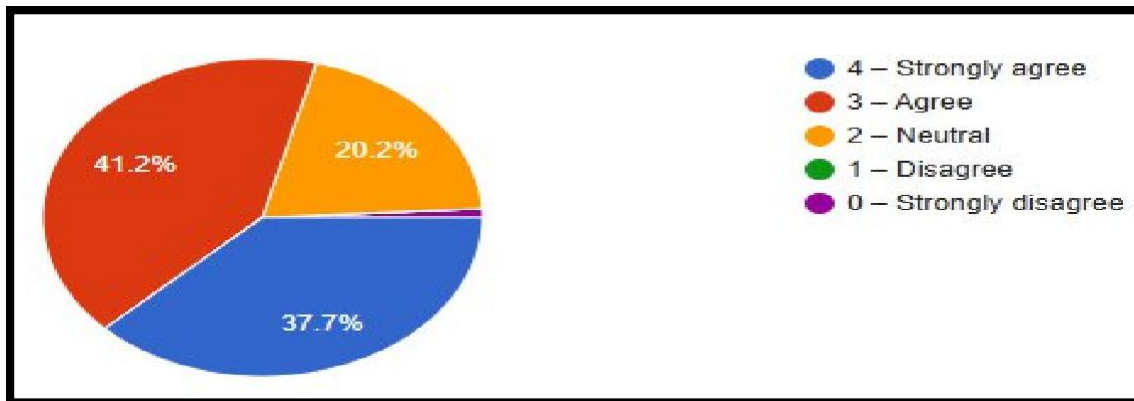
Q(16)- The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning Experiences.

Analysis: 36 percent students expressed that the institute/ teachers use student centric methods to a great extent ,39.5 percent marked moderate ,14.9 percent marked somewhat , 6.1 percent marked very little and only 3.5 percent marked not at all.



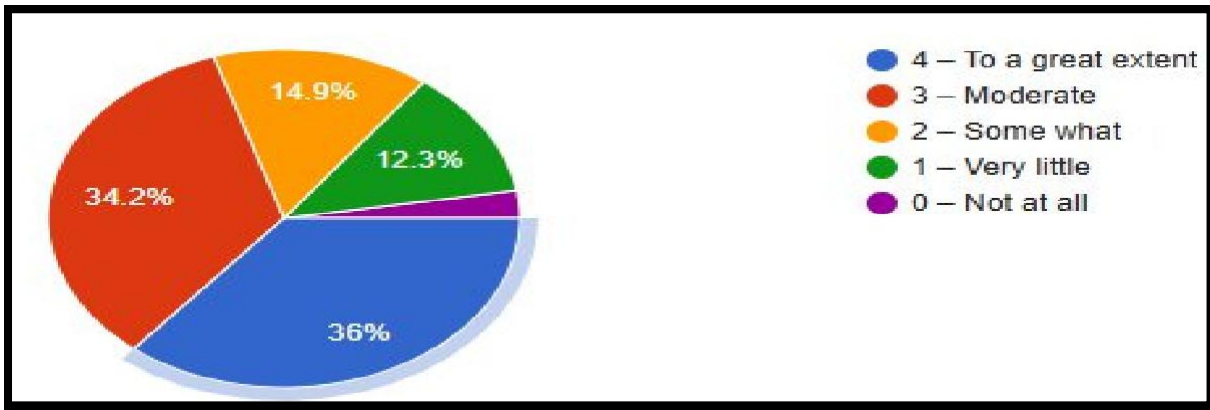
Q(17) -Teachers encourage you to participate in extracurricular activities.

Analysis: 33.7 percent students expressed that the teachers encourage them to participate in Extracurricular activities .41.2 percent marked Agree, 20.2 percent marked neutral, 0.9 percent marked disagree and none of the students marked strongly disagree.



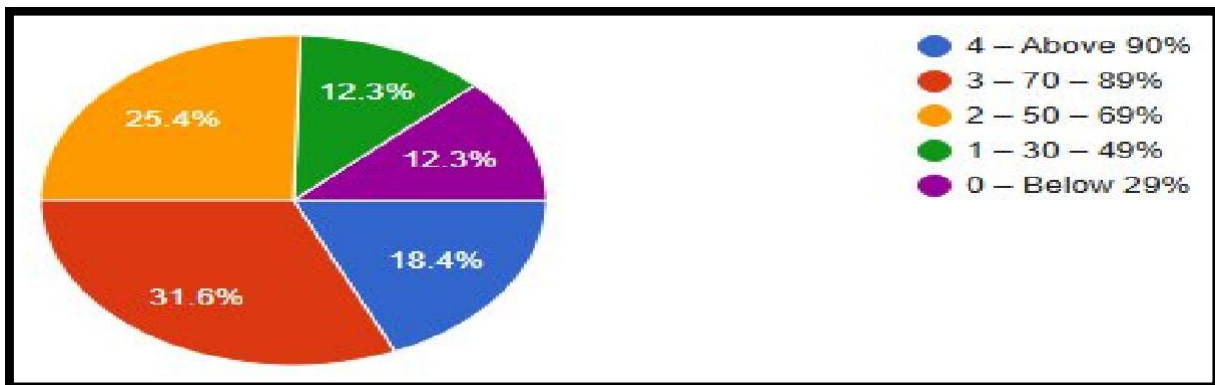
Q(18)- Efforts are made by the institute/teachers to inculcate soft skills, life skills and Employability skills to make you ready for the world of work.

Analysis: 36 percent students expressed that efforts are made by the institute / teachers to inculcate soft skills, life skills and employability skills to make them ready for the world of work to a great extent 34.2 percent marked moderate , 14.9 percent marked somewhat , 12.3 percent marked very little and only 2.6 percent marked not at all.



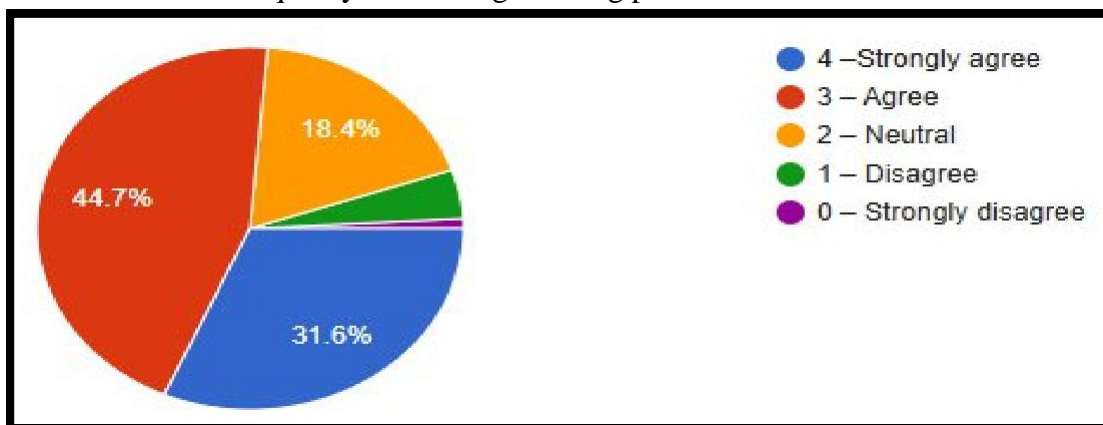
Q(19)- What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Analysis: 18.4 percent students gave their response as above 90 percent and 31.6 percent gave as 70-89 percent, 25.4 percent students 50 -69 percent 12.3 percent rated that 30-49 percent while 12.3 percent student rated that below 29 percent of teachers use ICT tools such as LCD projector, multimedia ,etc while teaching.



Q(20)-The overall quality of teaching-learning process in your institute is very good.

Analysis: 31.6 % -Strongly agreed
 44.7% -Agreed
 18.4% - Neutral and
 4.4% -Disagree while 0.9 percent of the student marked strongly disagreed , to the overall quality of teaching-learning process in the institution.



Q(21)- Open-end question for suggestions:

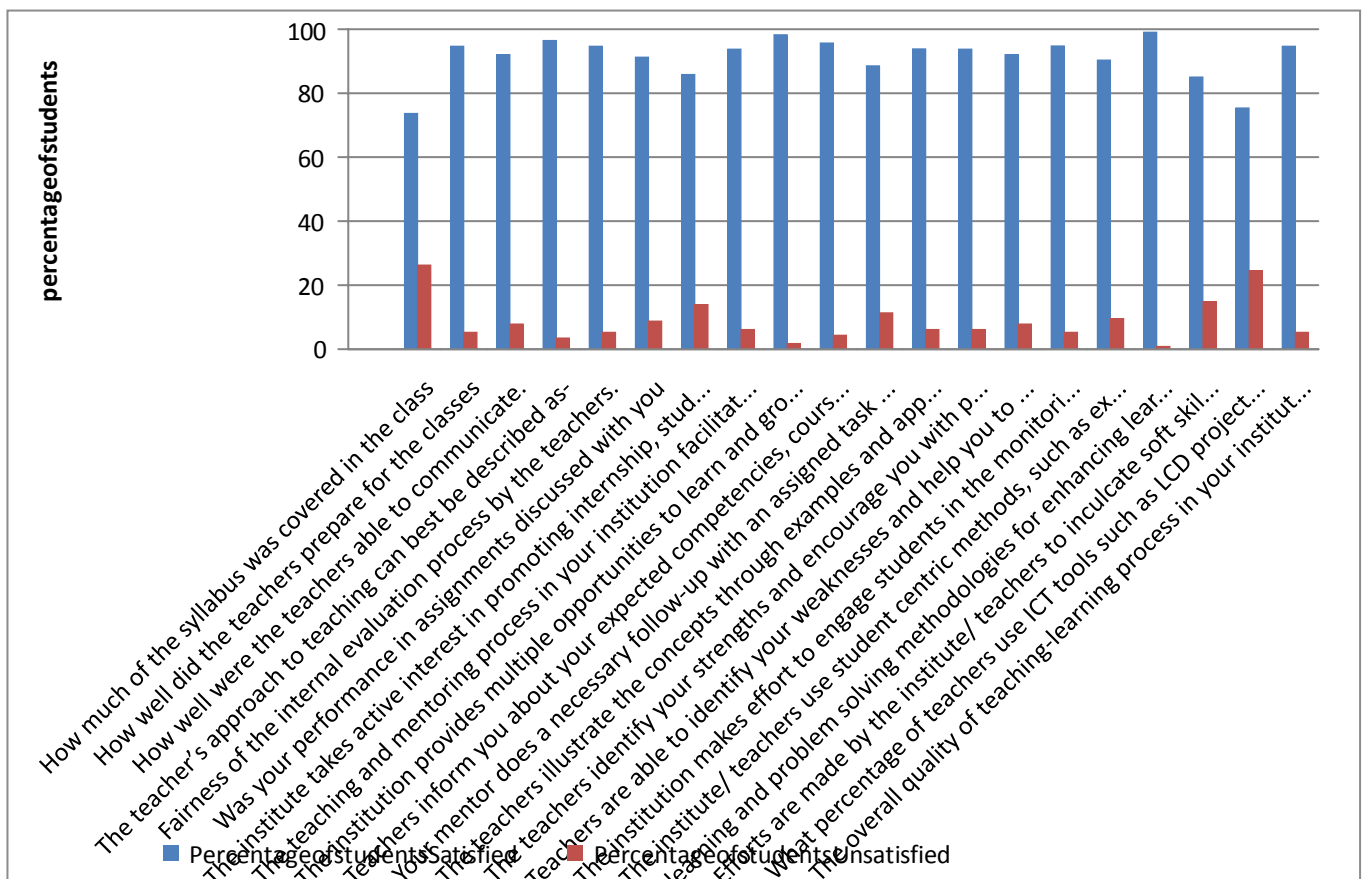
Analysis: Students have expressed their satisfaction and suggested for building good Infrastructure, well equipped laboratory, online learning resources, reference Books, Canteen facility, sports facility, job oriented programs etc.

Consolidated Report

The student satisfaction levels are projected assuming that 4, 3 and 2 points on the scale as satisfied and 1 and 0 as unsatisfied.

Q.No.	Question / Parameter	Percentage of students Satisfied	Percentage of students Unsatisfied	Q.No.	Question / Parameter	Percentage of students Satisfied	Percentage of students Unsatisfied
1	How much of the syllabus was covered in the class	73.7	26.3	11	Your mentor does a necessary follow-up with an assigned task to you.	88.6	11.4
2	How well did the teachers prepare for the classes	94.7	5.3	12	The teachers illustrate the concepts through examples and applications.	93.9	6.2
3	How well were the teachers able to communicate.	92.1	7.9	13	The teachers identify your strengths and encourage you with providing right level of challenges.	93.8	6.2
4	The teacher's approach to teaching can best be described as-	96.5	3.5	14	Teachers are able to identify your weaknesses and help you to overcome them.	92.1	7.9
5	Fairness of the internal evaluation process by the teachers.	94.7	5.3	15	The institution makes effort to engage students in the monitoring, review and continuous quality	94.8	5.3
6	Was your performance in assignments discussed with you	91.3	8.8	16	The institute/ teachers use student centric methods, such as experiential learning, participative	90.4	9.6

7	The institute takes active interest in promoting internship, student exchange, and field visit	85.9	14	17	learning and problem solving methodologies for enhancing learning experiences.	99.1	0.9
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and	93.8	6.2	18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability	85.1	14.9
9	The institution provides multiple opportunities to learn and grow.	98.3	1.8	19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	75.4	24.6
10	Teachers inform you about your expected competencies, course outcomes and programme	95.7	4.4	20	The overall quality of teaching-learning process in your institute is very good.	94.7	5.3



This report is submitted to the Principal for necessary Action.


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